



# NEW RESIDENT INFORMATION SHEET

**WELCOME TO  
THE NOLEN!**



Below is some information we believe will be useful as you become acquainted with your new home.

## **HOMEOWNER'S ASSOCIATION**

Hawthorne Management Company  
admin@hawthornemgmt.com  
(704) 377-0114  
www.hawthornemgmt.com

## **TRASH / RECYCLING SERVICE**

K&S Sanitation  
704-597-2664  
Pick up is once per week at your garage door.

To setup new service, please call or email K&S Sanitation with your community name (The Nolen), address and move-in date and they will deliver the containers.

## **ASSOCIATION MASTER INSURANCE POLICY**

J.M. Hamilton and Associates  
Beverly Smith  
(704) 927-1163  
smithb47@nationwide.com

## **WARRANTY ASSISTANCE**

**HOW DO I SUBMIT A WARRANTY REQUEST?**  
To submit a warranty request, send an email to [warranty@hoppercommunities.com](mailto:warranty@hoppercommunities.com). Please include your name, community name and address in the subject line. Also list any issues so we can expedite resolution on any covered items.

## **EMERGENCY WARRANTY ASSISTANCE**

Please refer to your emergency contact sticker located on the inside of your cabinet door under your kitchen sink.

