



Welcome to LoSo Terraces

Here is some information we believe will be useful as you become acquainted with your new home.



TRASH / RECYCLING SERVICE

K&S Sanitation
704-597-2664

Pick up is once per week on Thursday at your garage door.

To set up new service, please call or email K&S Sanitation with your community name (LoSo Terraces), address and move-in date and they will deliver the containers.



HOMEOWNER'S ASSOCIATION

Hawthorne Management Company
admin@hawthornemgmt.com
(704) 377-0114
www.hawthornemgmt.com

ASSOCIATION MASTER INSURANCE POLICY

J.M. Hamilton and Associates
Beverly Smith
(704) 927-1163
Beverly@jmhamiltonins.com



WARRANTY ASSISTANCE

To submit a warranty request, fill out the form at hoppercommunities.com/warranty-request.

EMERGENCY WARRANTY ASSISTANCE

Please refer to your emergency contact sticker located on the inside of your cabinet door under your kitchen sink.